105 Second Street NW
Red Bay, Alabama 35582
tiffinmotorhomes.com

TIFFIN MOTORHOMES

Phone: 256-356-8661
Fax: 256-356-8219
info@tiffinmotorhomes.com

TECHNICAL SERVICE BULLETIN, VIN:

WSB-13 Updates for 12-Volt Charging System, Open Trail Motorhomes

July 13, 2026

Dear Tiffin Motorhome Owner,

It has come to our attention that certain 2025 and 2026 Open Trail Motorhomes need to have the 12 Volt charging system upgraded.

Please take your motorhome to a service center of your choice to have the correction completed. This repair should take **14 hours** or less and will be completed at no charge to you.

If owners have had modifications made to the coach, such as changing the battery system, please inform your service center or call Tiffin Motorhomes Service department so that we can allow for these modifications in the service bulletin repairs.

A list of Tiffin Motorhomes authorized dealers is available online at https://tiffinmotorhomes.com/service-center-locations. If you are using a service center that is not a Tiffin Motorhomes authorized repair facility, please make sure that they contact Tiffin Motorhomes at 256-356-0261 or service@tiffinmotorhomes.com for the required instructions and time allowed for the repair.

Tiffin Motorhomes will not pay over the allowed time unless the repair facility receives prior authorization. For authorization, contact Tiffin Motorhomes at 256-356-0261 or service@tiffinmotorhomes.com.

This technical service bulletin will expire on August 31, 2027. Please make sure that the repair Is completed prior to this date. Work completed after this date will be done at the customer's expense.

You may be liable for any progressive damage that results from your failure to complete this technical service bulletin within a reasonable time after receiving notification.

We regret any inconvenience this action may cause but feel certain you understand our interest in your continued use and enjoyment of your coach.

Tiffin Motorhomes Compliance Department